



*the* **CARRIER of CHOICE**  
*Truckload - LTL - Brokerage*

March 19, 2020

**To Our Valued Customers:**

Due to the ever evolving COVID-19 situation many businesses are finding it necessary to modify their hours of operation while others are finding it necessary to close.

In order to help us ensure the continuing flow of goods and services we are asking all Shippers to confirm prior to shipping that their Consignee will be open to accept the shipment. If we are unable to make a delivery as a result of a business closure related to COVID-19, the freight will be returned to the shipper at the expense of the original billing account.

As a transportation and logistics company, RIST Transport, Ltd. is providing an essential service during these difficult and challenging times. This measure will help us to continue moving the flow of goods with as little disruption as possible.

We appreciate your support and thank you for your understanding.

Sincerely,

A handwritten signature in black ink that reads "Steve Wadhams". The signature is written in a cursive style with a long horizontal flourish at the end.

Steve Wadhams  
President & Owner