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March 19, 2020

Dear Valued Customer,

ACI Motor Freight is closely monitoring the very fluid national emergency, and the impact of COVID-19.

Operations remain open; however, we are cautious and vigilant regarding cleanliness, social distancing, and risk avoidance. Our priority is the health and safety of our employees, their families, and our customers.

We have moved all our sales team to a virtual environment. Our Business Development staff will be contacting you via phone or email to continue to support all your questions or business needs. As always you are welcome to interact electronically, or by phone with our Customer Service team for the excellent communication you are accustomed to receiving.

Our entire operations staff has open dialogue with drivers regarding developing events, closures and Customer concerns. We are monitoring for risk factors in the workplace and have added additional sanitizing measures to prevent any inadvertent spread of germs.

We appreciate your business and understand that you, and your companies are reacting to developing events. As we are allowed, we will continue to provide the best possible service amid the crisis

Respectfully,

Laura Hopkins President